

MHHS Open Day Agenda

Issue date: 12 April 2022

Meeting **MHHS Open Day**

Venue **MHHS Office**

Meeting Date and Time **21 April 2022 10:00-17:00**

Classification **Public**

Objectives of this meeting

1. To inform Participants of the Programme's forward-looking delivery approach.
 - a. Provide support in key areas with workstream specific stalls for Participants to visit in person.
 - b. Map out the way forward for the Programme, noting deliverables and replan activities.
2. Build engagement and awareness within the Programme.
 - a. Reiterate opportunities facilitated by the Programme.
 - b. Include guest speakers to provide external perspectives to the Programme.

Agenda

#	Item	Objective	Lead	Time
1.	Registration & coffee	Networking		10:00-10:30 30 mins
2.	Introduction & housekeeping	Introduction to Open Day	Rachel Eyres, MHHS	10:30-10:45 15 mins
3.	Welcome	Welcome to Open Day	Angela Love, Elexon	10:45-11:00 15 mins
4.	What MHHS delivers and how it facilitates new opportunities	Focus on a future enabled by MHHS	Chris Welby, MHHS	11:00-11:30 30 mins
5.	Introduction to Settlement Reform	Perspective provided by Programme Sponsor	Rachel Clark, Ofgem	11:30-12:00 30 mins
6.	What MHHS means to the Consumer	Focus on Consumer	Andy Manning, Citizens Advice	12:00-12:30 30 mins
7.	Lunch & stalls			12:30-13:30 60 mins
8.	Programme Delivery: The Way Forward	Focus on how the Programme is being delivered	Chris Harden & Keith Clark, MHHS	13:30-14:00 30 mins
9.	Introduction to the IPA	IPA introduction to the Programme	Richard Shilton & Rhiannon Harrison, IPA	14:00-14:30 30 mins
10.	Break & stalls (coffee)	Opportunity to visit workstream specific stalls		14:30-15:00 30 mins
11.	Stalls	Opportunity to visit workstream specific stalls	Various workstream leads	15:00-17:00 120 mins
12.	Close and optional drinks: The Refinery, Regent's Place			17:00